

Tenant Participation – good stuff

Lesley Baird
Chief Executive
TPAS Scotland



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- All over the place – membership organization
- All kinds of organizations
 - Local authority
 - Community base
 - Scotland wide
 - Specialist
 - Urban
 - Rural
 - Island
 - Mixed
- All at different stages



Where are we?

- Welfare reform
- Housing Bill 2013
- Independence debate
- The Scottish Social Housing Charter
- The Scottish Housing Regulator
- The face of housing
- And tenant participation!!



In statute

- Housing Acts
 - Tenants rights
 - Obligations on landlords
 - £ to implement new legislation
 - Tenant participation team
 - The Scottish Social Housing Charter
 - The Scottish Housing Regulator
 - Scrutiny popping up all over
 - Signing off self assessment



Background

- Long strong history of tenant activists
 - Glasgow rent strikes
 - Tenants on housing committees
 - Break up of Scottish Homes creates Community Based housing Associations/co-ops
 - Stock transfers, tenant power!!



What's happening?

- Bus round the houses
- Choosing the product & the contractor
- Involved in decisions at the earliest time
 - Not a done deal
- Lunch, chips n chat
- Taking action
 - Bringing all community together
- Scrutiny/TLI/performance/rate your estate
- Staff training? Do they know?
- difficult to reach?
- Payment?
- Ask?



All about tenants?

- Language
- Not a token
 - Want to or have to?
- A once off
- Whose agenda
- Dull dull dull
- Policy not tea
- Feedback
- Thank you
- Entice
- Excite
- Why would you?...



The good the bad and the ugly!

- No one way to tenant participation
 - Some not so good ways
- Whose responsibility?
- What do we need?
 - A range of options
 - Clear language
 - Formal and informal
 - Commitment across all
 - Culture of participation



The end

- Don't panic!
- lesley.baird@tpasscotland.org.uk


