

Delivering on Tenant Participation From strategy to implementation

Monday 11th April 2016, Skainos Centre, Belfast

With the recently published Department for Social Development Tenant Participation Strategy & Action Plan, Housing Rights and Supporting Communities have come together to offer an exclusive one day conference for those interested in delivering on tenant participation.

With an overarching focus on the key themes of the Strategy, the conference will examine both the strategic and operational perspectives relating to leading, supporting and delivering tenant participation. By focussing on best practice examples, delegates will gain valuable insights into building the business case for tenant involvement and the tools by which the principles become practice.

Leading

Unpacking the Strategy & looking forward to implementation:

- The role of government; the rationale, resources and regulations.
- Translating tenant participation principles into practice.

Building the business case for tenant participation:

- Measuring impact and evidencing the added value to organisations and service users.
- Assessing the savings and efficiencies resulting from meaningful involvement.

Supporting

The practical tools needed to support landlords and tenants:

- Examples of success from Northern Ireland and beyond.
- Models of digital inclusion and scrutiny.
- Engaging 'easy to ignore groups'.

Delivering

Working with tenants to improve the services you deliver:

- Translating suggestions and recommendations to deliver results.
- Models of social enterprise.

Who should attend?

- Social Housing providers
- Tenants
- Residents groups
- Consumer groups
- Advice agencies
- Community workers
- Local Government

Rates

Delegates: **£100**

Tenants : **£50**

Group discounts
available

Book online at www.housingrights.org.uk
or email frances@housingrights.org.uk

**10% discount on bookings
made before 1st March**